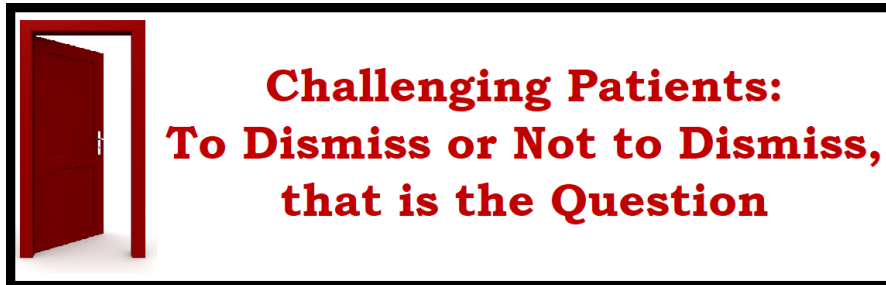




CAPITAL MEDICAL SOCIETY LUNCH & LEARN

Wednesday, September 18, 2019

Capital Health Plan, 1491 Governors Square Boulevard



A Seminar Series offered by the Capital Medical Society - For physician office staff (clinical and non-clinical), practice administrators, office managers and business office managers. CMS member offices only!

Challenging Patients: To Dismiss or Not to Dismiss, that is the Question:

Unfortunately, not all patients and families are easy to work with.

Attend this session for the answers to these questions and more:

- Should you continue to care for patients who don't adhere to their treatment plan, pay their bills or no show frequently?
- Is there right way to dismiss a patient? Is there a wrong way and what are the consequences?
- Should you do anything if the patient fires you?

Learn how to protect you practice, your providers and your patients during the dismissal process.

Speaker: Sue Boisvert, The Doctors Company

Sponsor: Medical AR Revenue Solutions

Time: 12 Noon to 1:30 pm (seminar starts at 12:30 pm)

Place: CHP Auditorium, 2nd Floor - 1491 Governors Square Boulevard

Cost: \$10 per person. For more information, call Rosalie Carlin at 877-9018

Registration Form (please print): Seating is limited, you must pre-register. Reservation must include payment.

Name/Office/Phone: _____

Email address: _____

Please register me for:

- ☐ **Wednesday, September 18, 2019:** Challenging Patients: To Dismiss or Not to Dismiss, that is the Question
Enclosed please find my check in the amount of \$ _____

Please mail registration form and your check to:

Capital Medical Society, 1204 Miccosukee Road, Tallahassee, FL 32308 (850) 877-9018

Please register by September 11, 2019