



WE CARE NETWORK  
PROGRAM



**Our Mission: To Provide a Safety Net for  
Low-Income, Uninsured Adults Most in Need in Our  
Community Through Coordination of Donated  
Specialty Medical and Dental Healthcare**

# UNDERSTANDING THE WE CARE NETWORK

**WHAT:** The We Care Network is the flagship charitable endeavor of the Capital Medical Society Foundation. It is organized to provide case management coordination to assist specialty medical physicians and dentists to donate care to low-income, uninsured adults in Leon, Gadsden, Jefferson, and Wakulla Counties.

**WHEN:** The We Care Network was started in 1992 to improve access to specialty medical services. The We Care Dental Network was organized in 2003 to help meet the dental health needs in the community.

**WHY:** The We Care Network was the vision of the Capital Medical Society physicians who wanted an organized and coordinated approach to provide charity care in their offices to this demographic. They also wanted to make sure donated care was evenly distributed throughout the medical community and that they reduced avoidable emergency room and inpatient care.

**WHO:** Low-income, uninsured adults in Leon, Gadsden, Jefferson, and Wakulla Counties whose income falls at or below 200% of the Federal Poverty Level may be eligible for specialty medical and/or specialty dental care through the We Care Network.

**WHO DONATES:** Over 300 specialty physicians, over 40 dentists, ancillary partners, Tallahassee Memorial HealthCare, HCA Florida Capital Hospital, imaging centers, surgery centers, and durable medical equipment companies donate their services and equipment to patients in the We Care Network.

**WHO REFERS:** Primary care providers from Leon, Gadsden, Jefferson, and Wakulla Counties refer patients to the We Care Network. By working with referring providers, Case Managers are able to identify patients in need of donated healthcare services and provide case management to leverage that care.

## **HOW DOES THE WE CARE NETWORK HELP YOU AND THE PATIENT:**

If a patient is eligible, the Case Manager gathers all necessary information and schedules requested services. This can include requesting medical records and working with referring providers, donating providers, and their staff in coordinating patient care. The We Care Network Case Managers also educate patients on how to navigate the healthcare system, explain what to expect at their appointments, how to interact with the staff and doctors, and how to express their questions or concerns regarding their healthcare. The patient does not pay for any of the healthcare coordinated for them. All of the services coordinated through the We Care Network are donated to our patients. The patient can focus on their recommended treatment plan to improve their health without the financial burden. If a patient is determined to be ineligible, they are provided short-term case management to help identify other resources and referred back to their primary care home.

**WHAT ARE THE BENEFITS:** Donating providers are able to donate specialty medical or specialty dental care through a coordinated case management model that guides patients through the healthcare process. The We Care Network Case Managers take the responsibility of financially and clinically screening patients, securing patient records, and coordinating patient appointments and follow up care off of the providers. Referring providers are able to help patients gain access to specialty healthcare. Both donating and referring providers receive the reward of knowing they have made a life-changing difference. Additionally, through the State of Florida – Department of Health, the We Care Network offers participating healthcare partners a Sovereign Immunity contract. With a signed Sovereign Immunity contract, the State of Florida becomes solely liable for any injury or damage to a patient who receives treatment under sovereign immunity.

**CONTINUING EDUCATION CREDIT:** Up to five hours, per biennium, of CE credit may be fulfilled by performing volunteer medical services to the We Care Network patients. Up to seven hours, per biennium, of CE credit may be fulfilled by performing volunteer dental services to the We Care Network dental patients.

## **MEDICAL AND DENTAL SPECIALTIES PARTICIPATING IN THE WE CARE NETWORK**

Allergy	Nephrology
Alveoplasty	Neurology
Anesthesiology	Neurosurgery
Audiology	Occupational Therapy
Cardiology	Oncology
Cardiopulmonary Rehabilitation	Ophthalmology
Cardiothoracic Surgery	Ophthalmology
Dental Bone Grafting	Vitreoretinal
Dental Bridge	Oral Surgery
Dental Crown	Orthopedics
Dental Evaluation	Otolaryngology
Dental Extraction	Overnight Pulse Oximetry Test
Dental Filling	Pain Management
Denture Adjustment	Pathology
Dermatology	Periodontics
Durable Medical Equipment	Physical Therapy
Endodontics	Plastic Surgery
Gastroenterology	Prosthodontics
General Dentistry	Pulmonology
General Surgery	Radiation Oncology
Gynecology	Radiology
Gynecology Oncology	Root Canal
Hematology	Sleep Study
Hospital	Speech Therapy
Infectious Disease	Urology
Lymphedema Therapy	Vascular Surgery
	Wound Care

## **HOW DO I BECOME PART OF THE WE CARE NETWORK AS A SPECIALTY MEDICAL OR DENTAL PROVIDER?**

For more information about participating in the We Care Network, please contact the We Care Network staff at (850) 201-0130.

## HOW DO I BECOME A REFERRING PRIMARY CARE PROVIDER TO THE WE CARE NETWORK?

Primary care physicians must fax referrals to the We Care Network's HIPAA-compliant system, Centralis Health, at (850) 894-6727. If your office manager, practice administrator, or residency program director is not already familiar with the referral process, please contact the We Care Network at (850) 201-0130. Patients are referred back to their primary care home after completion of their We Care Network referral treatment plan or if they are deemed financially or clinically ineligible.



# WE CARE NETWORK SERVES PATIENTS

THAT MEET THE FOLLOWING CRITERIA:

## 1 LOW INCOME

Income is at or below 200% of the Federal Poverty Level

## 2 SPECIALIST NEEDED

Needs a specialty medical or dental provider

## 3 IN SERVICE AREA

Is a resident of Leon, Gadsden, Jefferson, or Wakulla Counties

## 4 NO HEALTH COVERAGE

Does not have health coverage and is not eligible for alternative programs



## Learn More About the We Care Network:



Visit [capmed.org/we-care](http://capmed.org/we-care)



Call (850) 201-0130



Email Diana Bixler at:  
[dbixler@capmed.org](mailto:dbixler@capmed.org)

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## WE CARE NETWORK PROGRAM

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